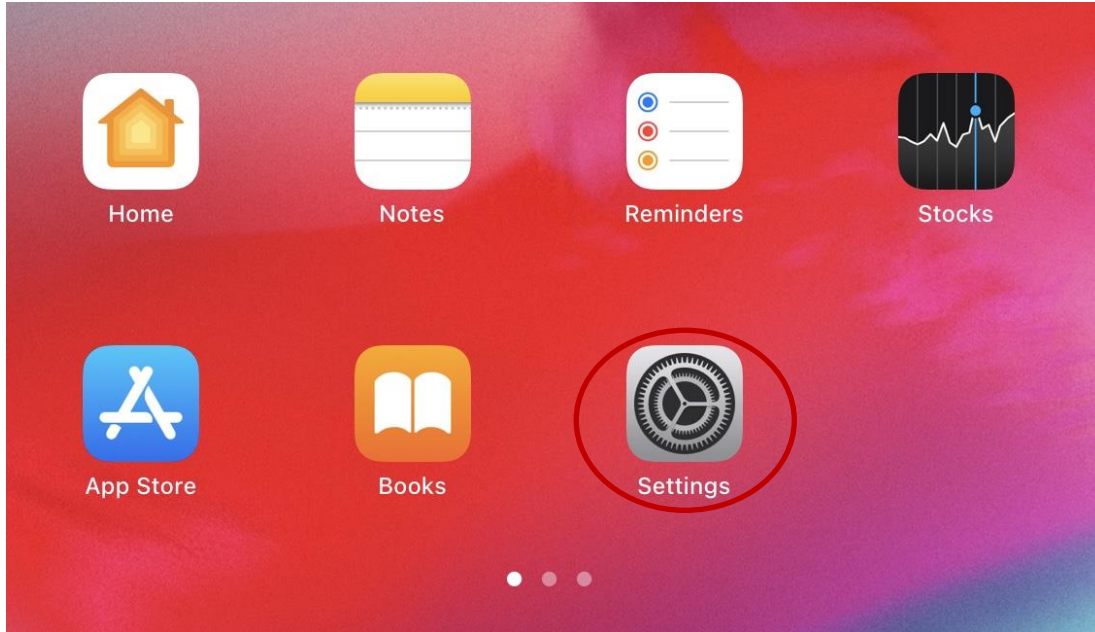
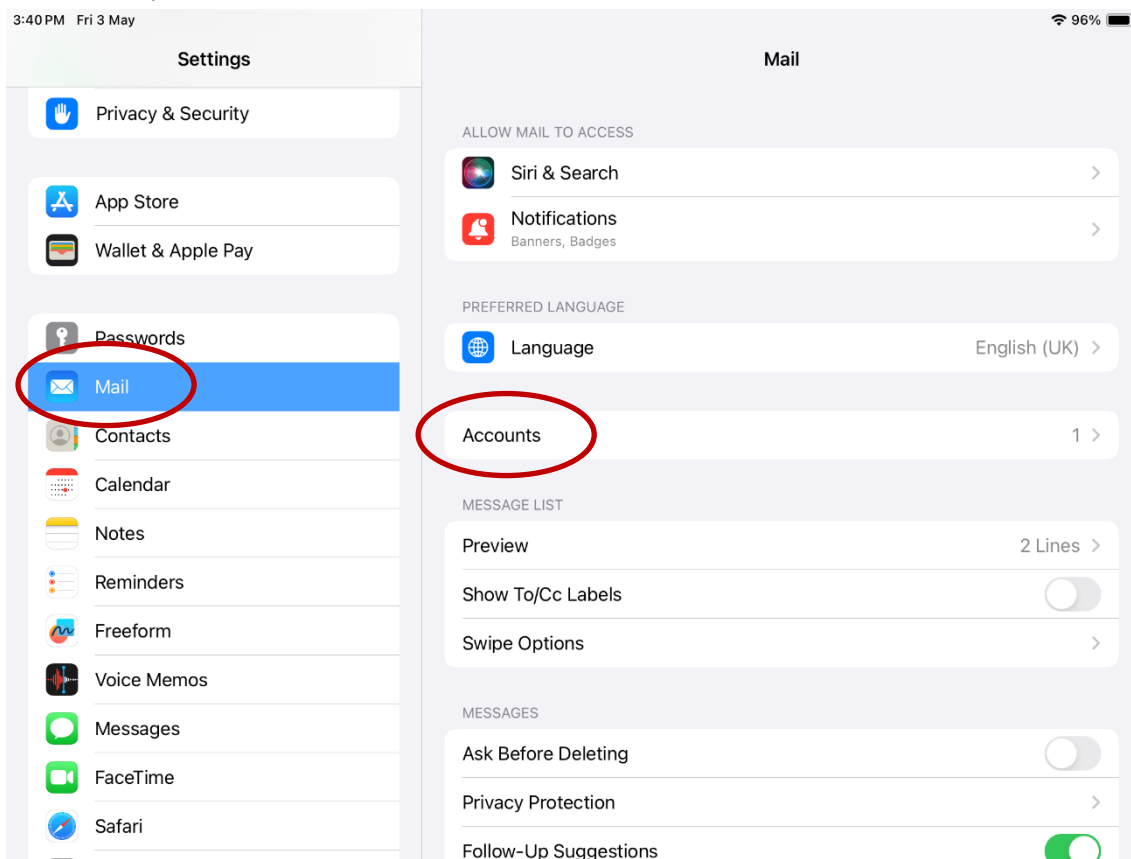


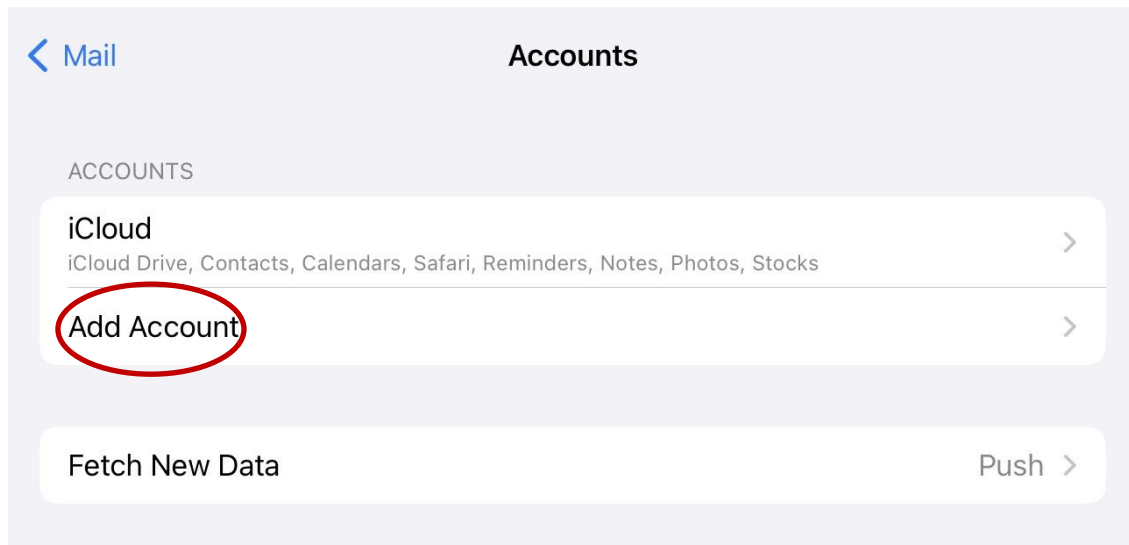
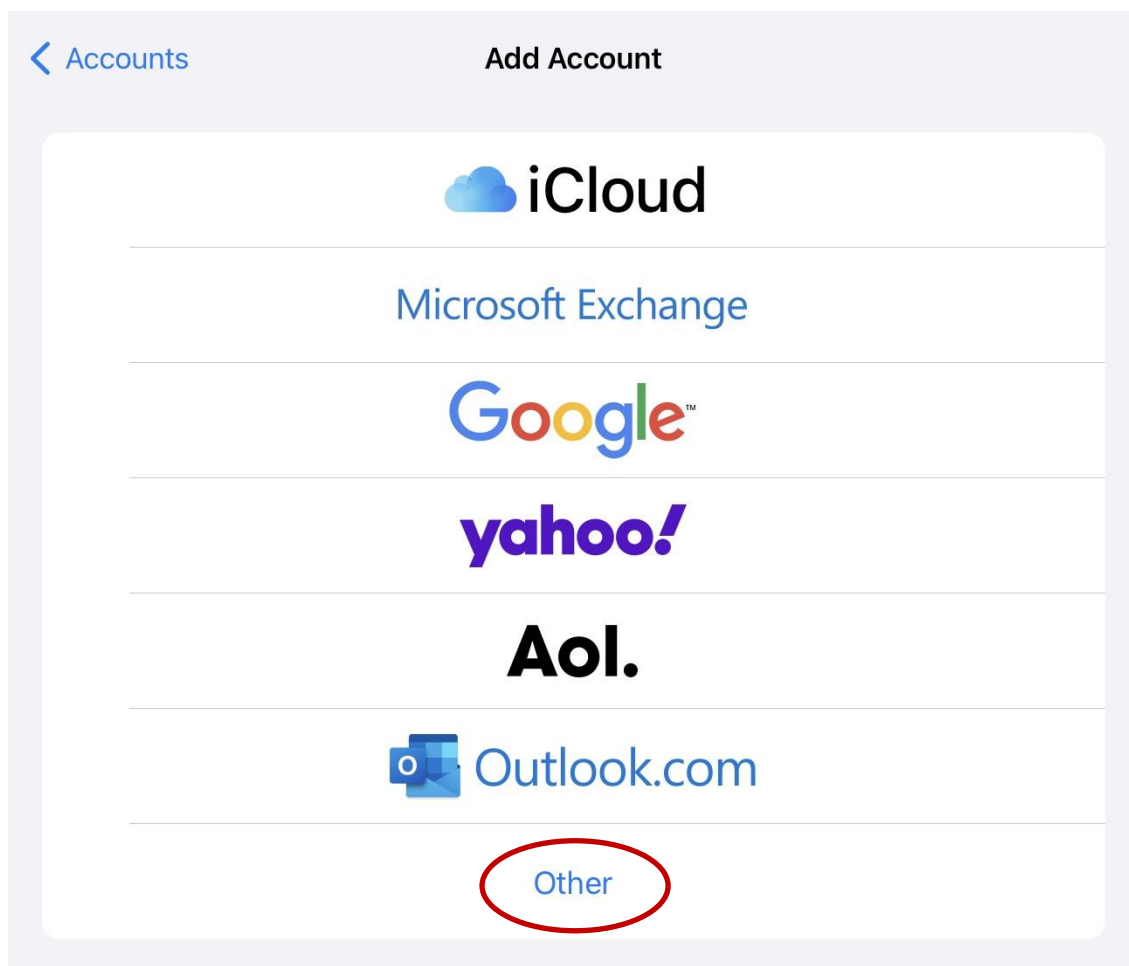
Setup your email account on iOS / iPadOS

1. Go to **Settings**

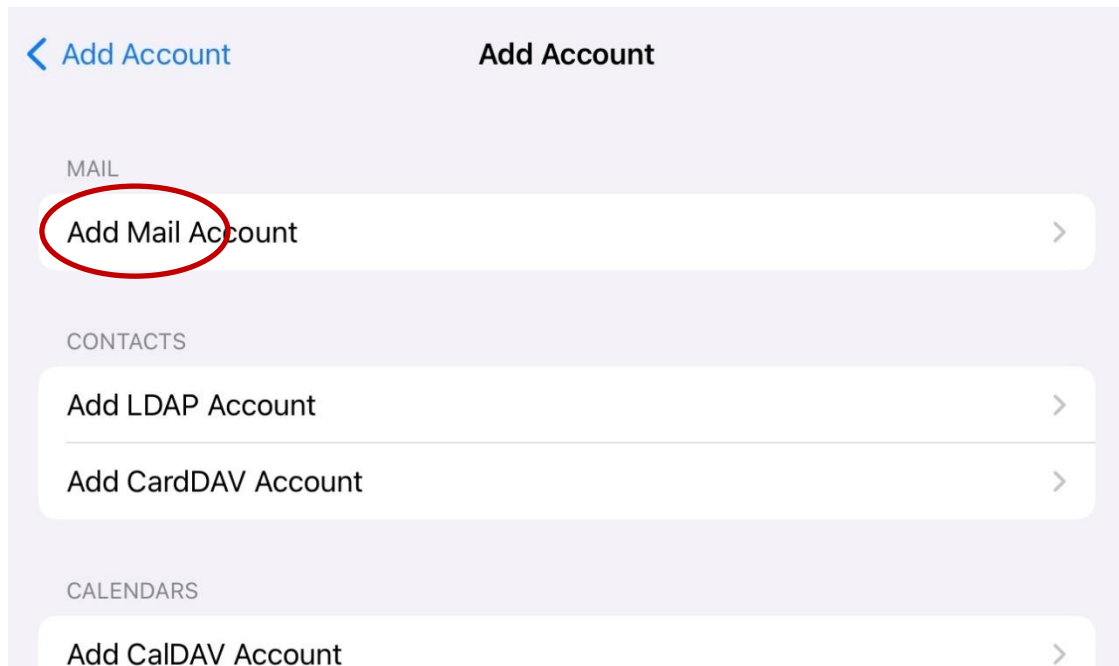


2. Select **Mail**, then **Accounts**



3. Select **Add Account**4. Select **Other**

5. Select **Add Mail Account**



< Add Account Add Account

MAIL

Add Mail Account >

CONTACTS

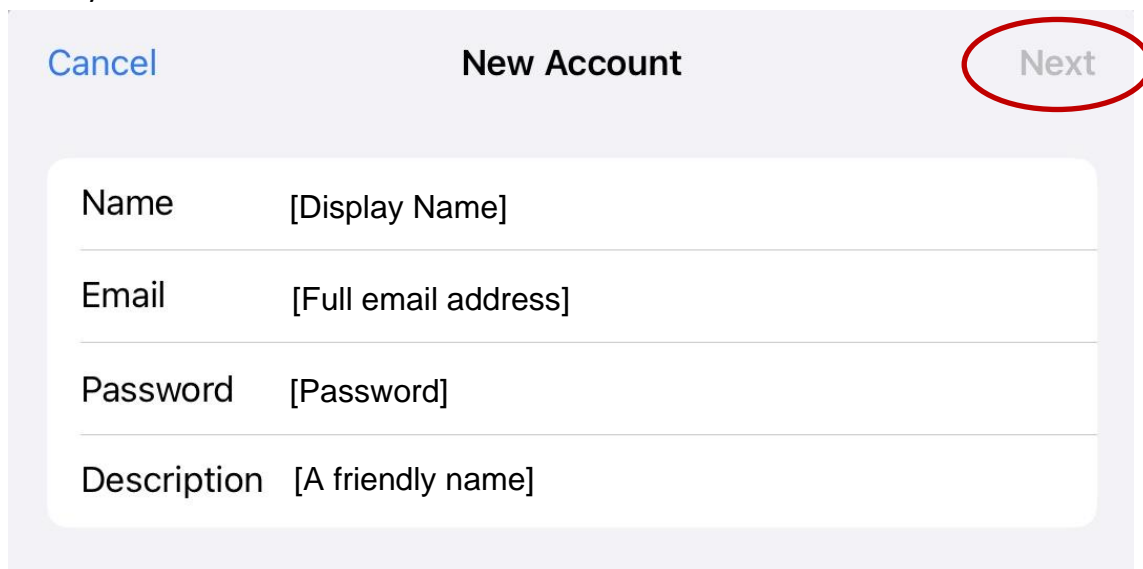
Add LDAP Account >

Add CardDAV Account >

CALENDARS

Add CalDAV Account >

6. Enter your account details. Then select **Next**



Cancel New Account Next

Name [Display Name]

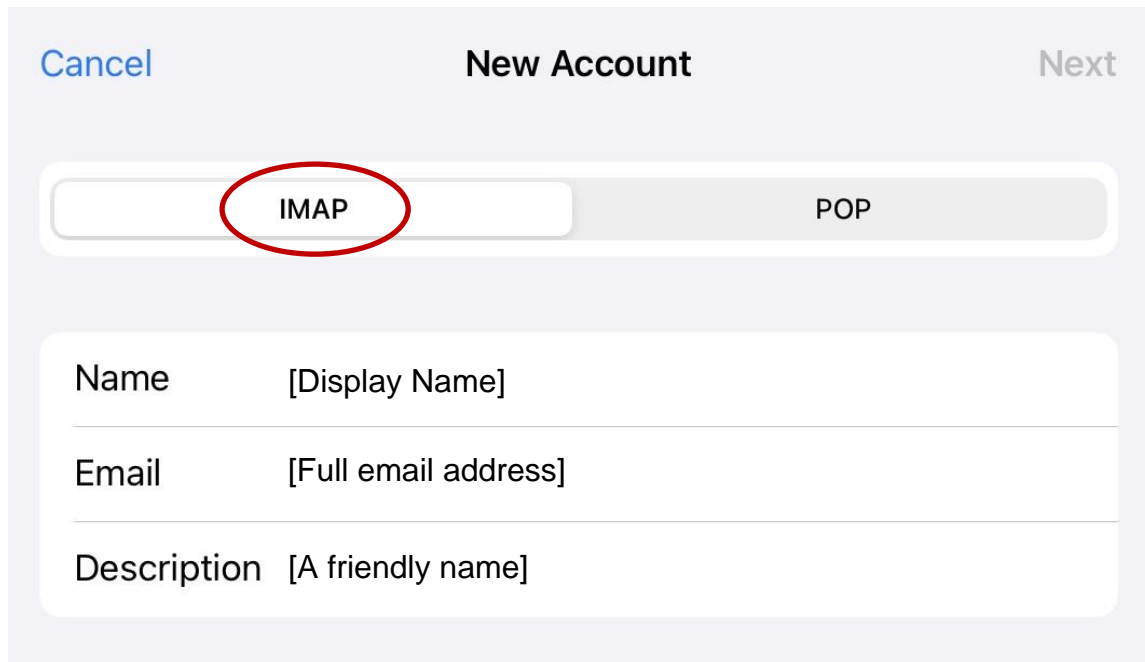
Email [Full email address]

Password [Password]

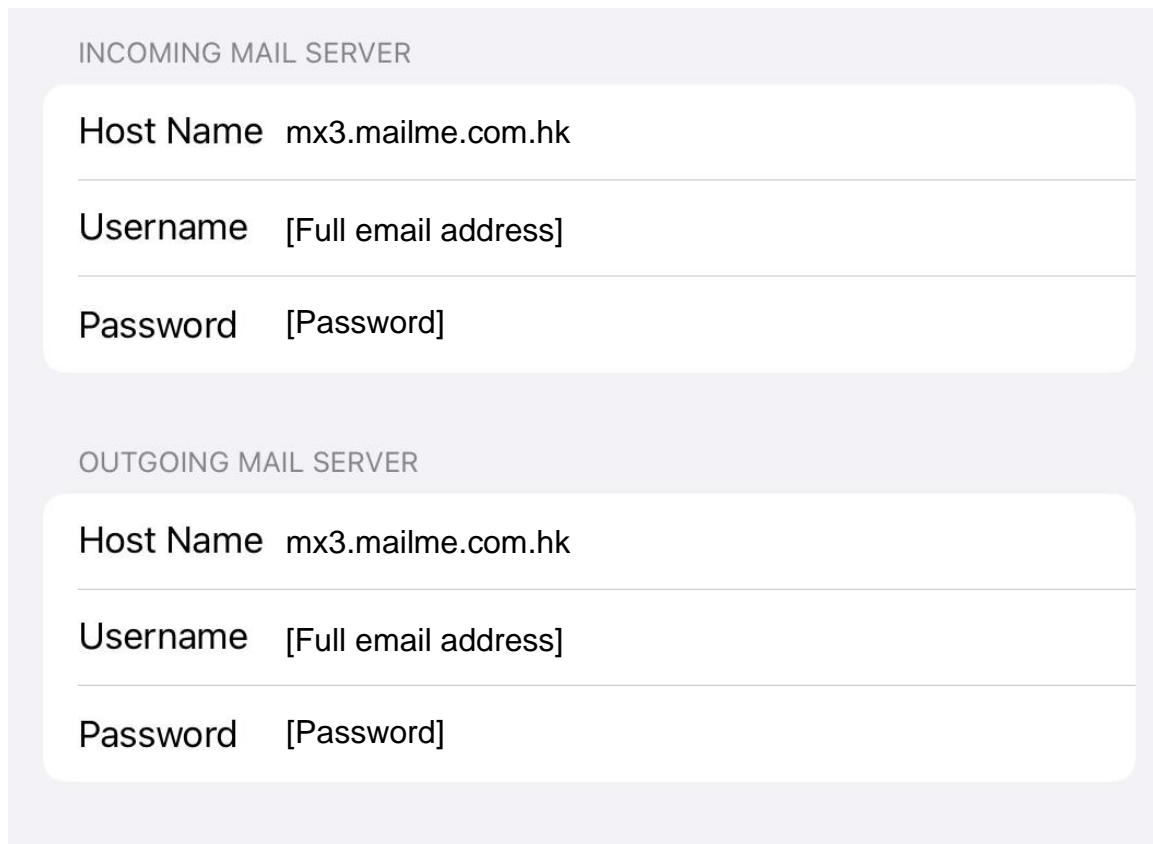
Description [A friendly name]

****Note:** Mail will try to find your email settings. After the account lookup completes, you will need to enter the email settings manually. Follow the steps below to finish the account setup.

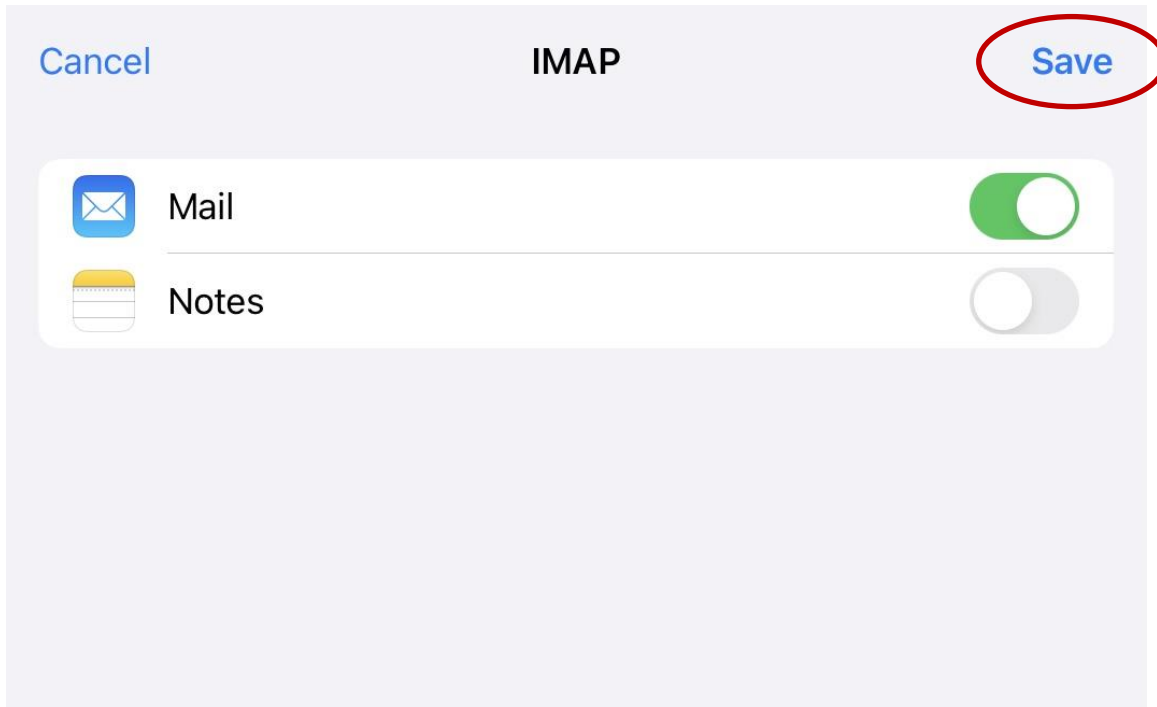
7. Choose **IMAP** for your new account



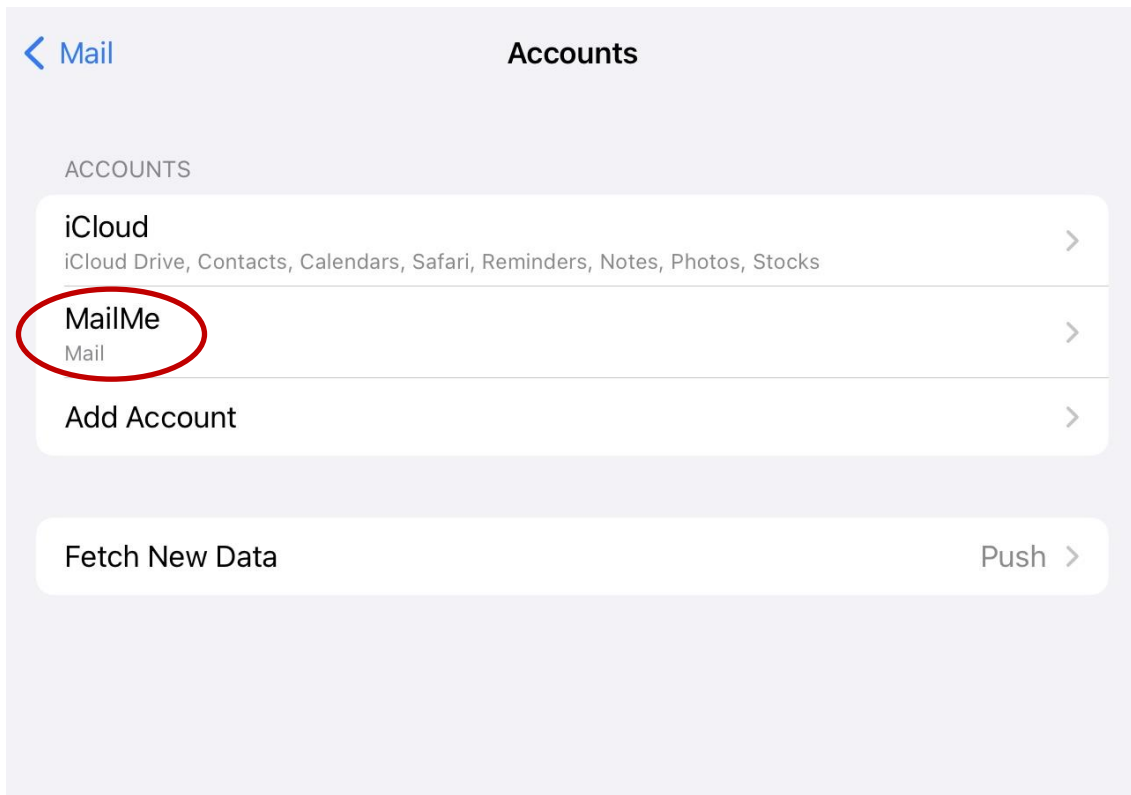
8. Scroll down and enter **mx3.mailme.com.hk** as **Host Name**, be sure to enter correct info for both parts. Tap **Next** to proceed.



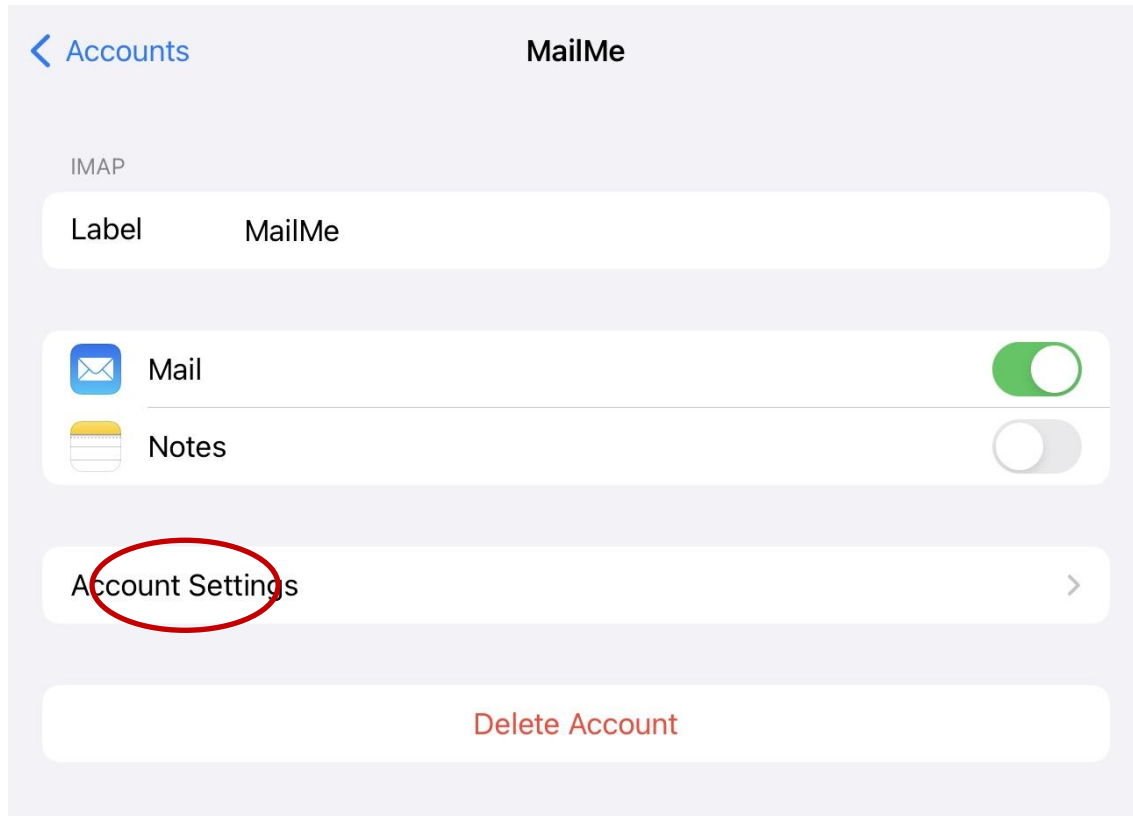
9. After verification, leave the default settings and proceed by select **Save**



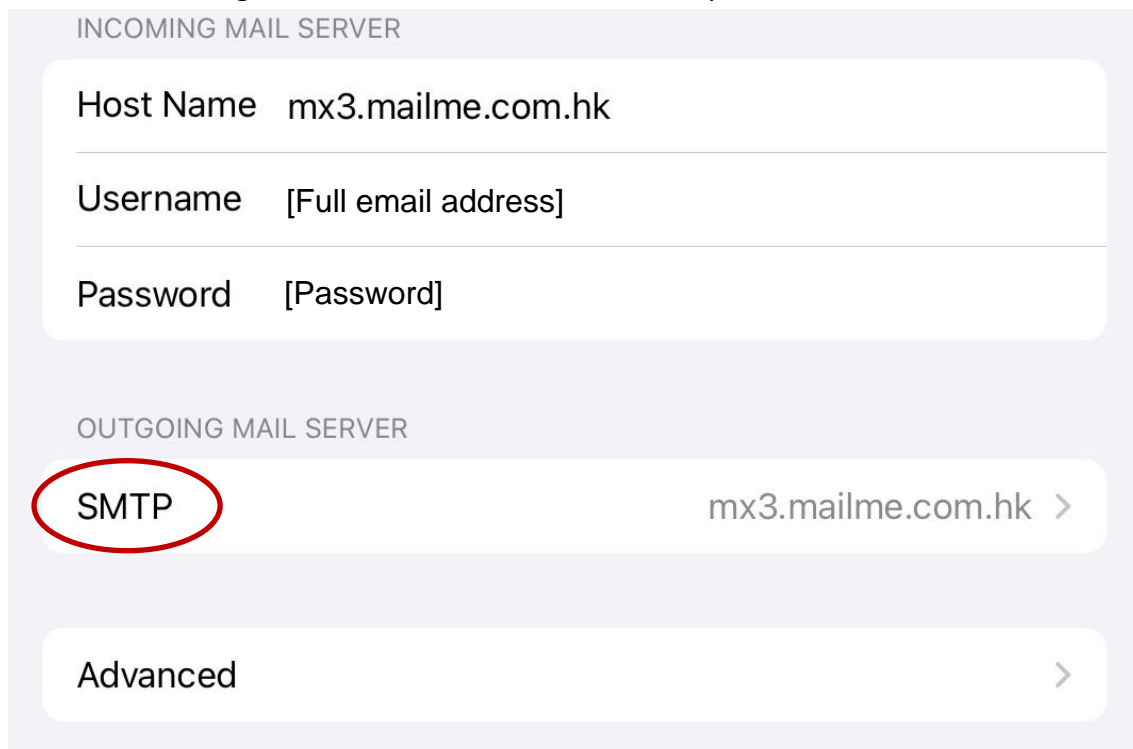
10. After that, it will take you back to **Accounts**. Select the account you've just created



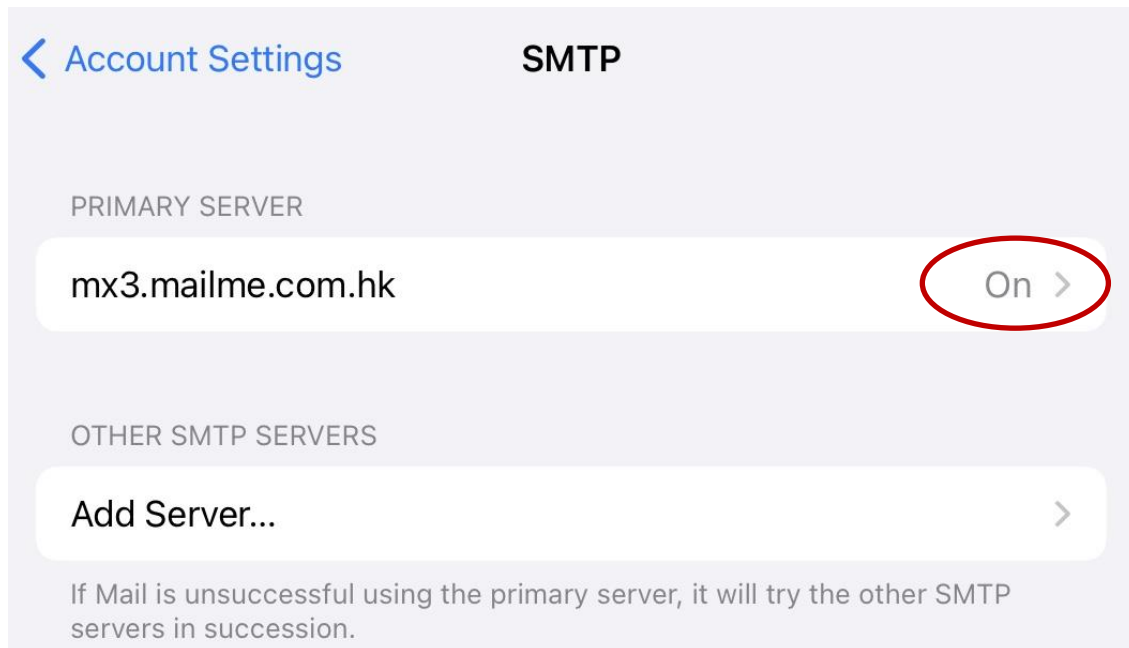
11. Select **Account Settings** to proceed to the next step.



12. In **Account Settings**, scroll down to the bottom and tap **SMTP**

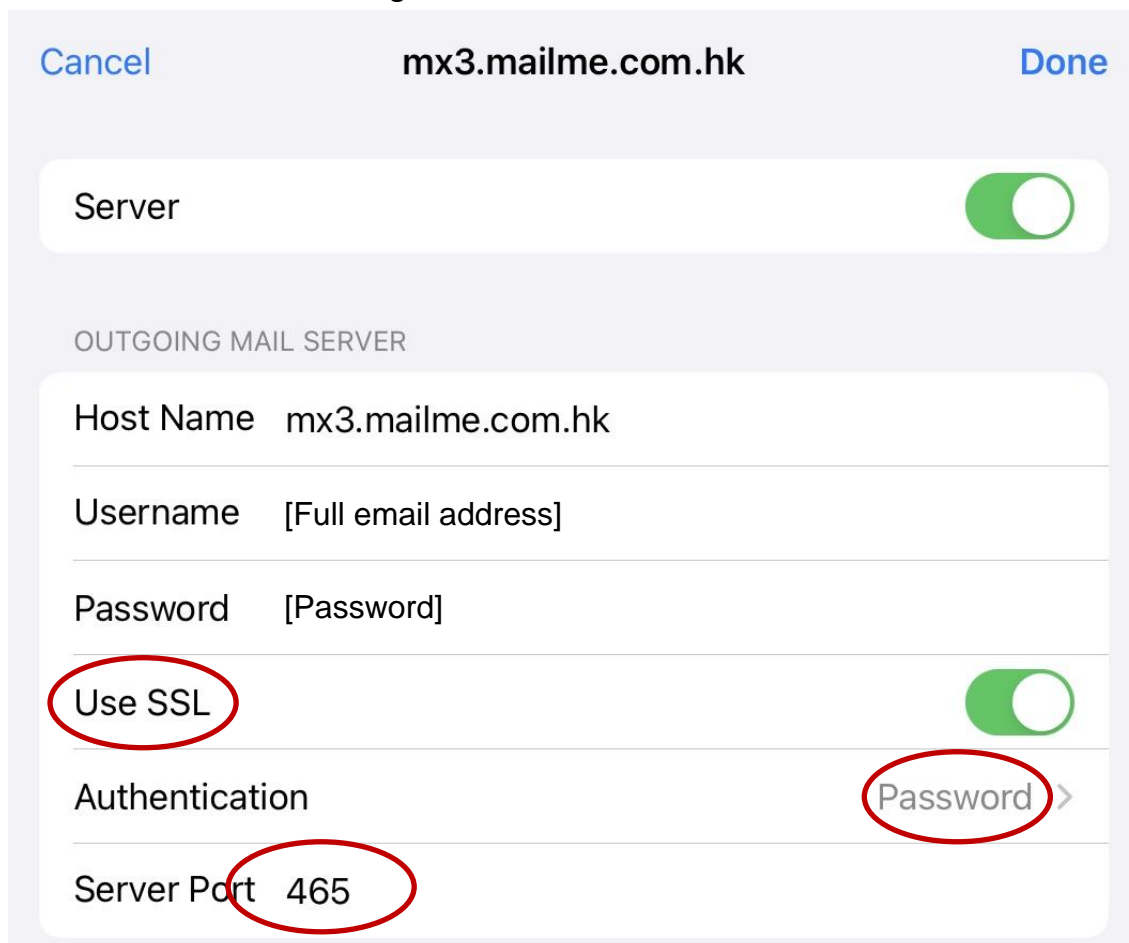


13. Tap **mx3.mailme.com.hk**, which should be your Primary Server



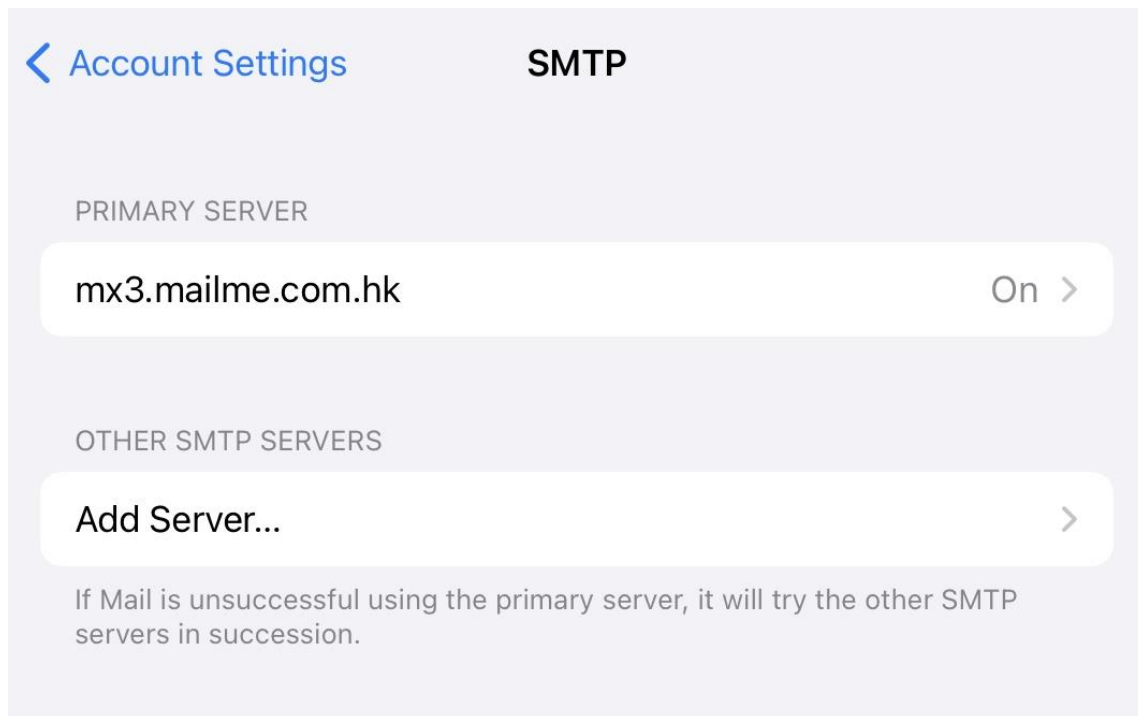
The screenshot shows the 'Account Settings' screen with the 'SMTP' tab selected. Under the 'PRIMARY SERVER' section, the server 'mx3.mailme.com.hk' is listed with an 'On >' button circled in red. Below this, the 'OTHER SMTP SERVERS' section has an 'Add Server...' button. A note at the bottom states: 'If Mail is unsuccessful using the primary server, it will try the other SMTP servers in succession.'

14. Make sure **SSL** enabled. Change **Authentication** as **Password** and **Server Port** as **465**

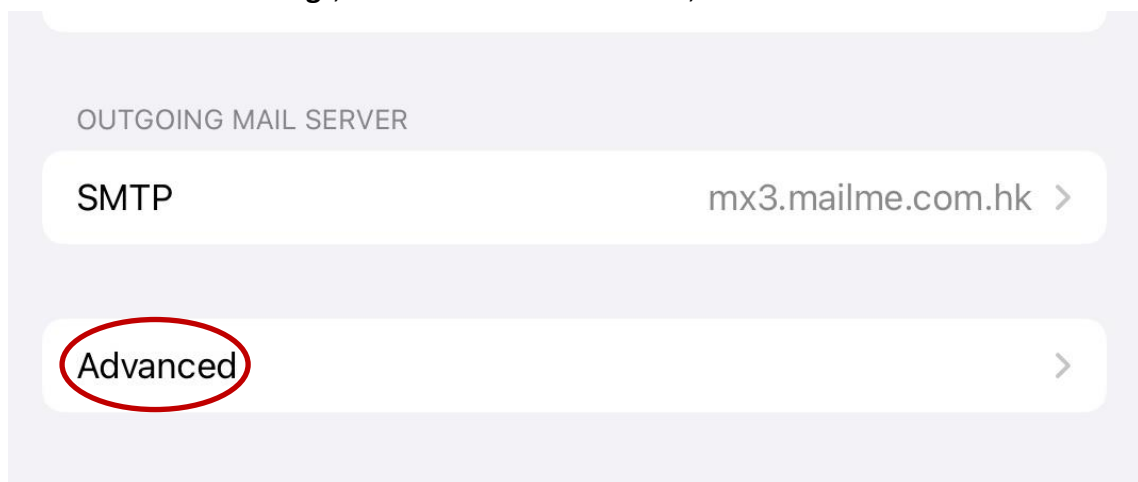


The screenshot shows the settings for 'mx3.mailme.com.hk'. The 'Server' toggle is turned on. Under the 'OUTGOING MAIL SERVER' section, the 'Host Name' is 'mx3.mailme.com.hk', 'Username' is '[Full email address]', and 'Password' is '[Password]'. The 'Use SSL' toggle is turned on and circled in red. The 'Authentication' is set to 'Password' and circled in red. The 'Server Port' is set to '465' and circled in red.

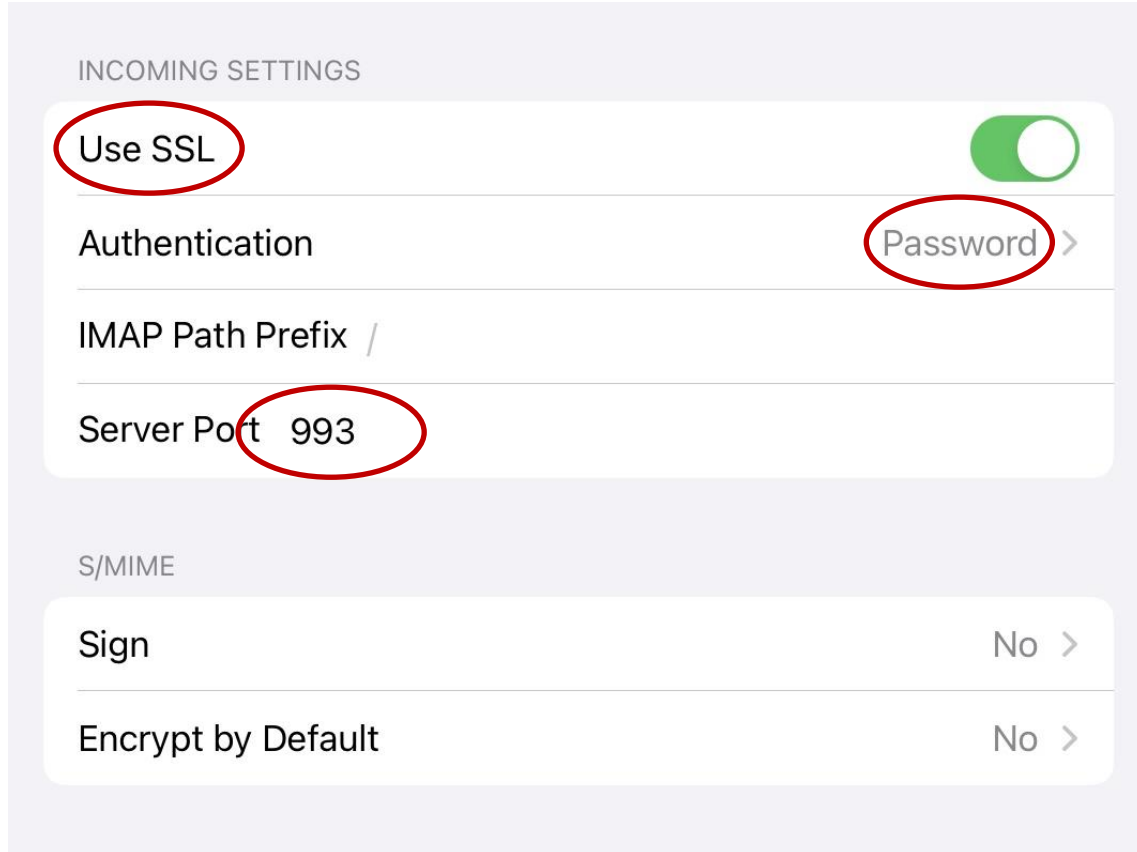
15. Tap **Done**, after verification, it will take you back to **SMTP**, Tap < **Account Settings**



16. Back to **Account Settings**, scroll down to the bottom, Select **Advanced**



17. In **Advanced**, make sure **SSL** enabled. Change **Authentication** as **Password** and **Server Port** as **993**



INCOMING SETTINGS

Use SSL ☒

Authentication Password >

IMAP Path Prefix /

Server Port 993

S/MIME

Sign No >

Encrypt by Default No >

Lastly, Select < **Account Settings**, then select **Done** to save changes. Return to Home Screen and open Mail app and your email should now be ready